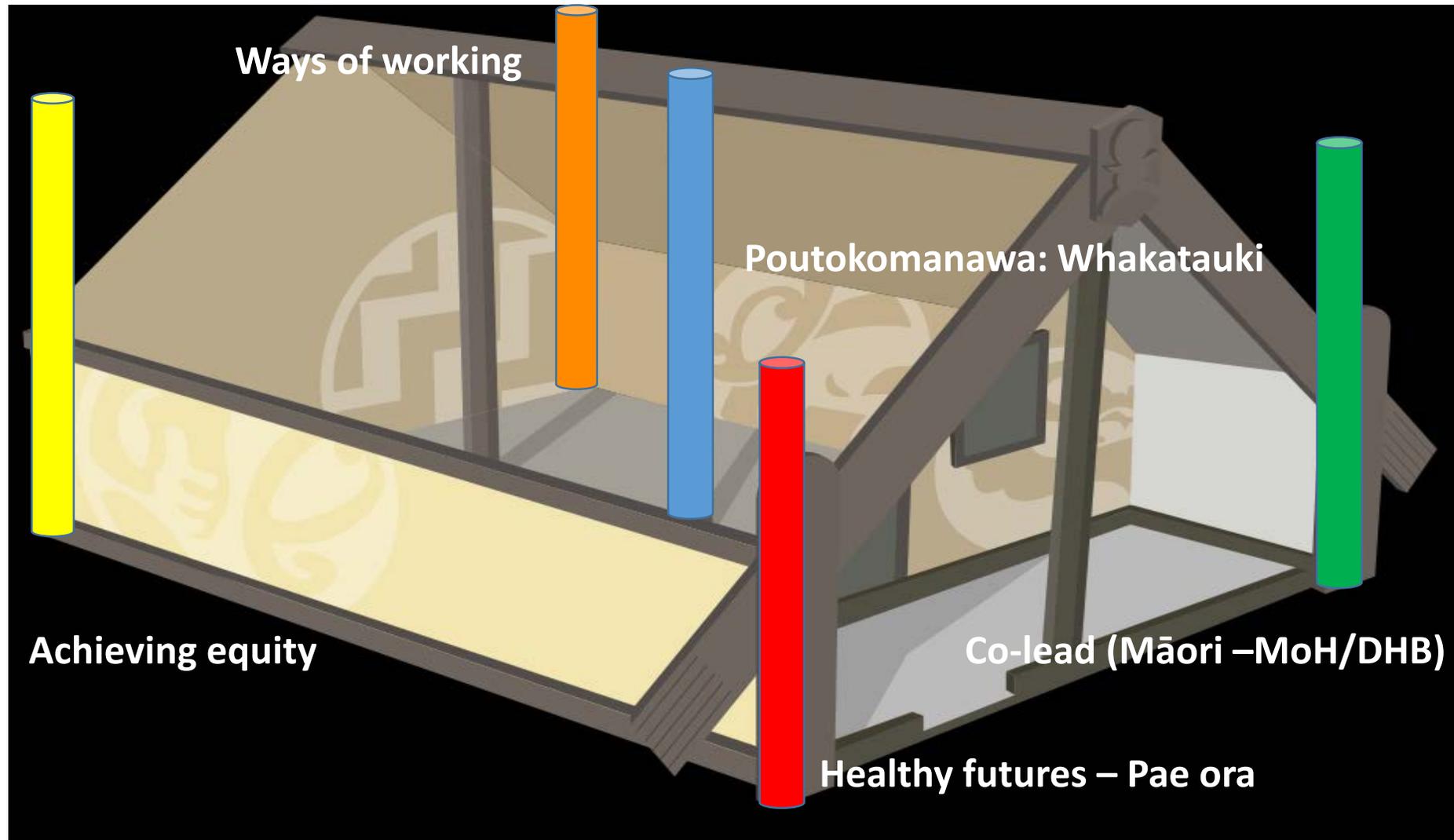


Well Child Tamariki Ora Review

WCTO Symposium
May 2019

E rima ngā pou o Well Child Tamariki Ora Review



WCTO Review Purpose

To review and redesign a WCTO programme that:

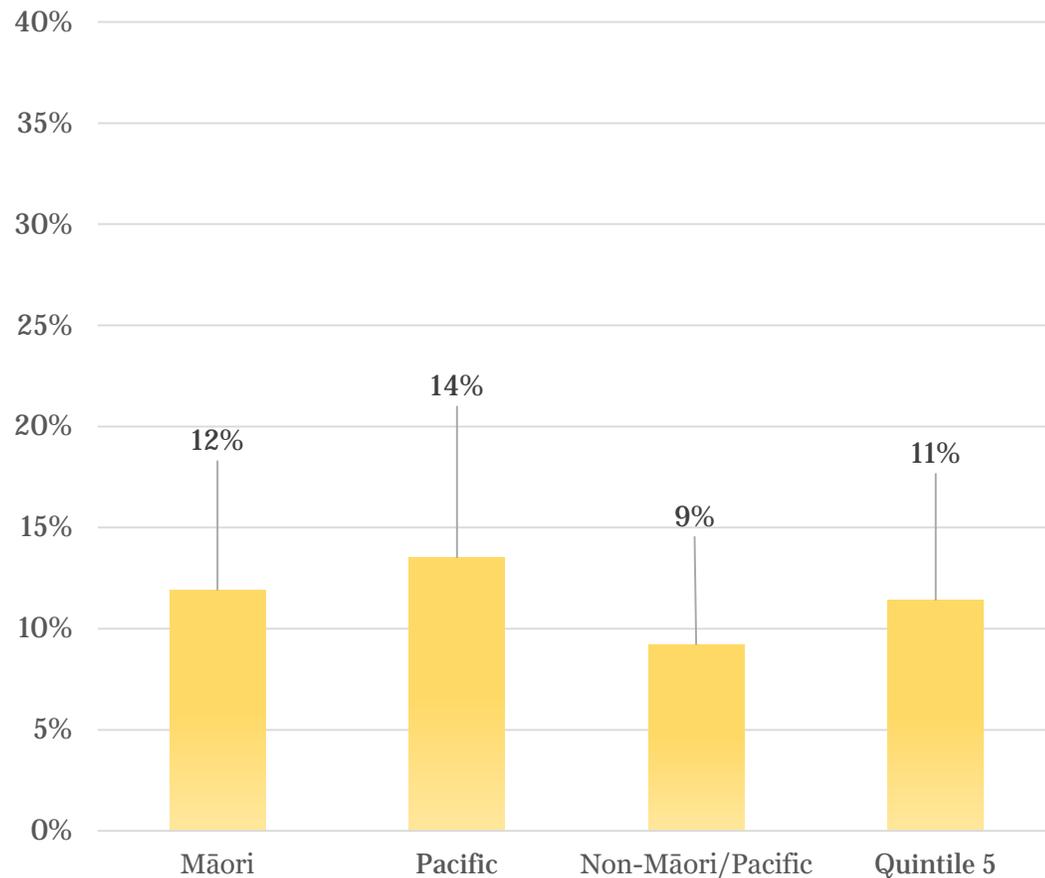
- Contributes to improved and equitable outcomes for tamariki and whānau
- Supports tamariki and whānau at important points across the lifecourse
- Delivers an accessible and integrated whānau-centred service offering to support tamariki and their whānau
- Has the right supports to delivery a high quality and sustainable programme

WCTO Review Rationale

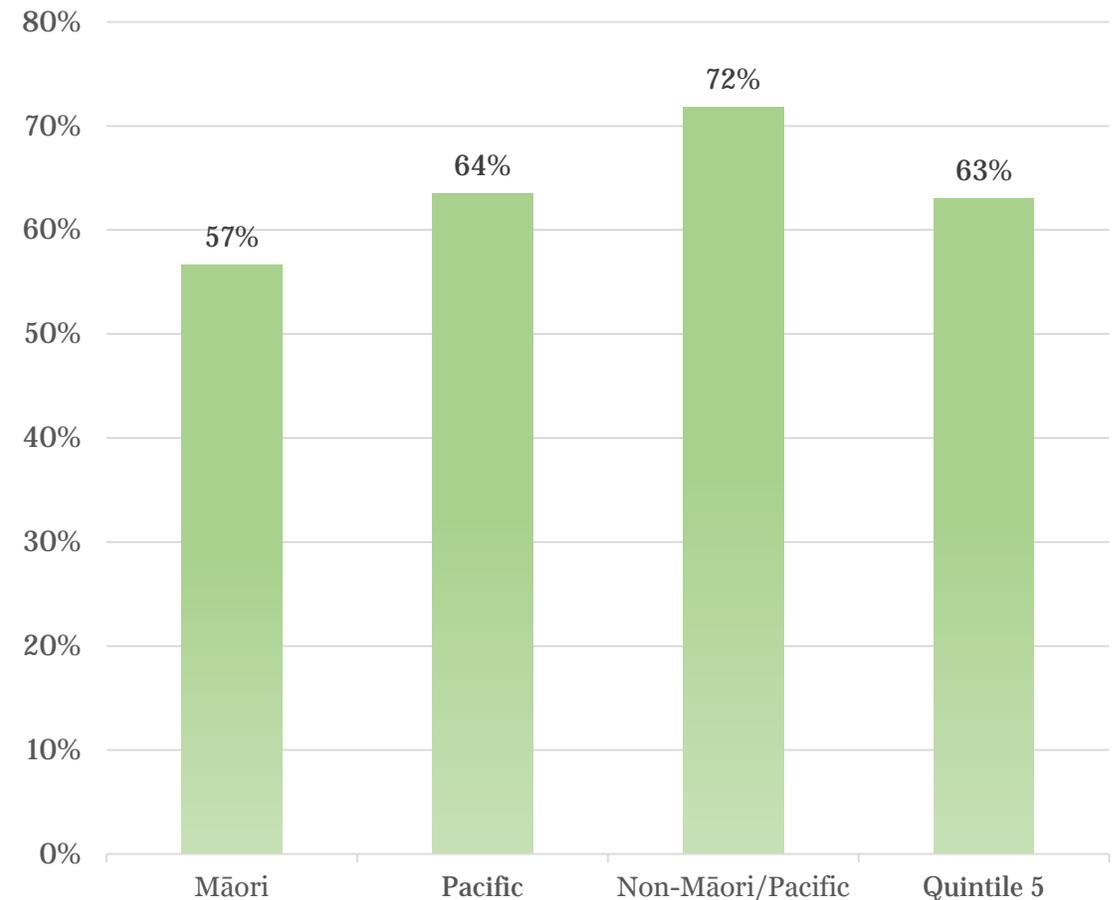
1. Inequity in coverage and outcomes
2. Poor knowledge of what whanau want
3. Population and demographic changes
4. Evidence and Government direction
5. Opportunities for integration
6. Quality and sustainability concerns
7. Inadequate data and insights

Coverage/access of new babies

Percentage of babies not receiving any contacts 2017/18

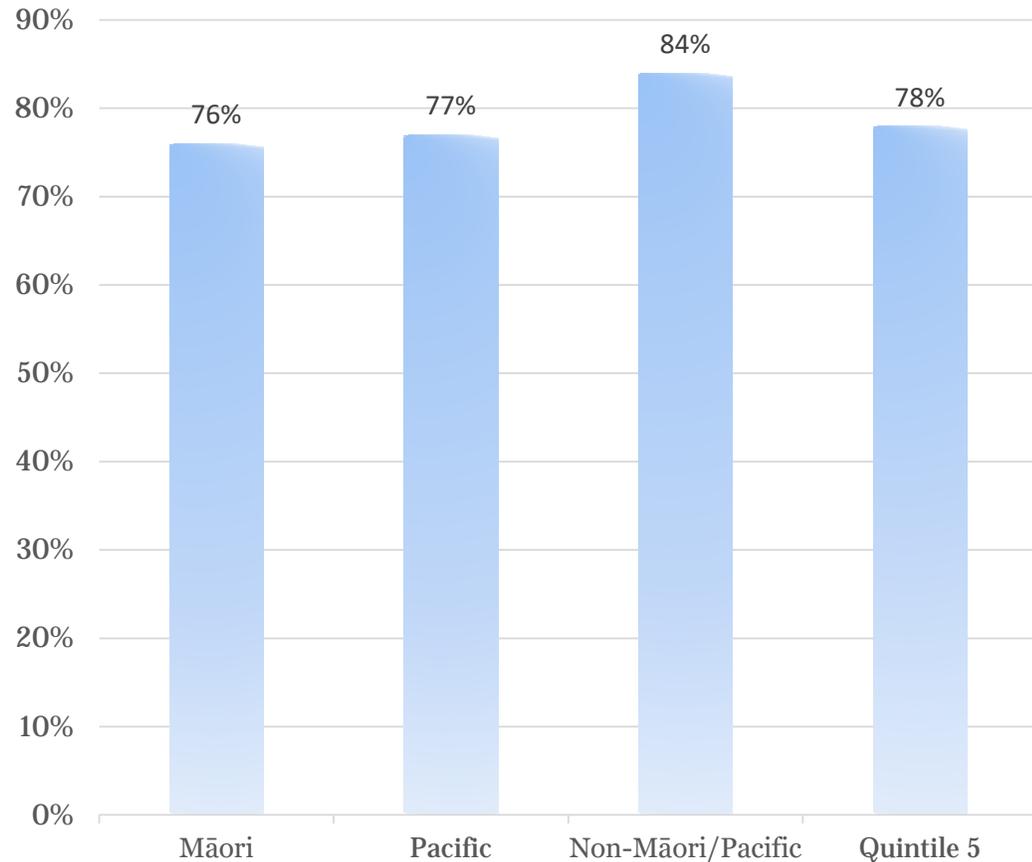


Percentage of babies referred from maternity to WCTO by 28 days 2017/18

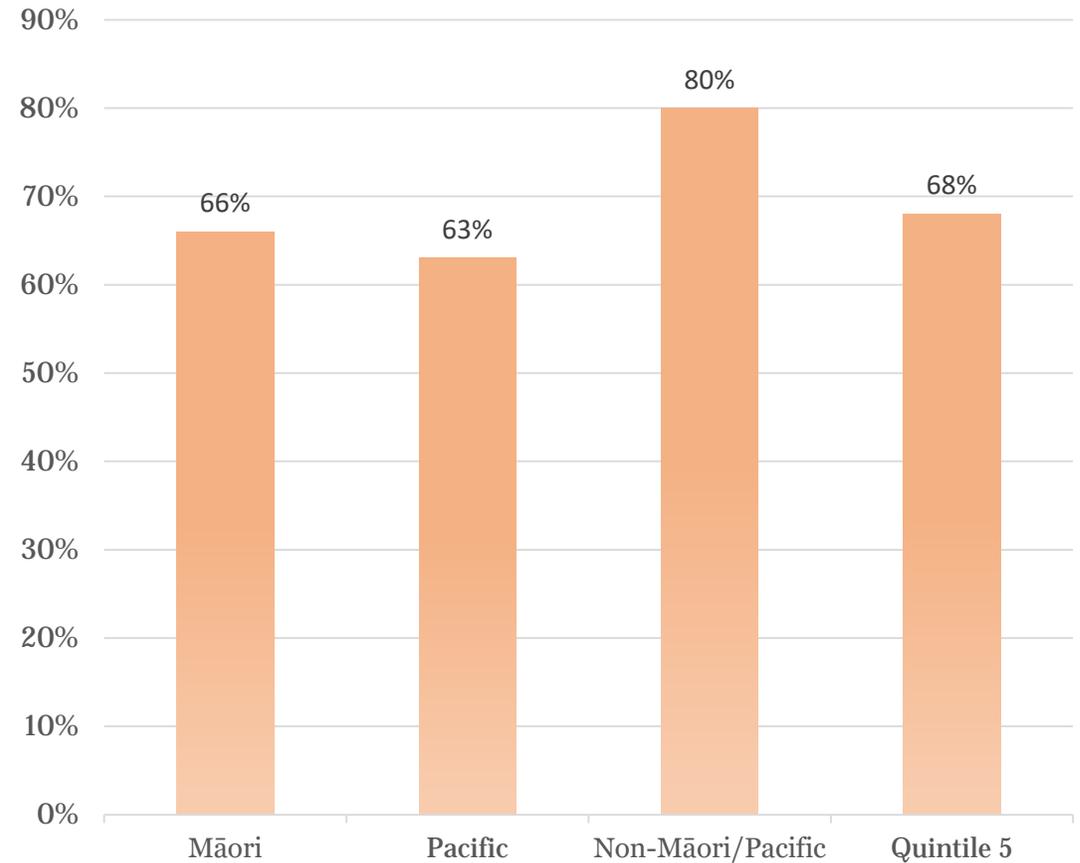


Timeliness and Completeness of Core Contacts

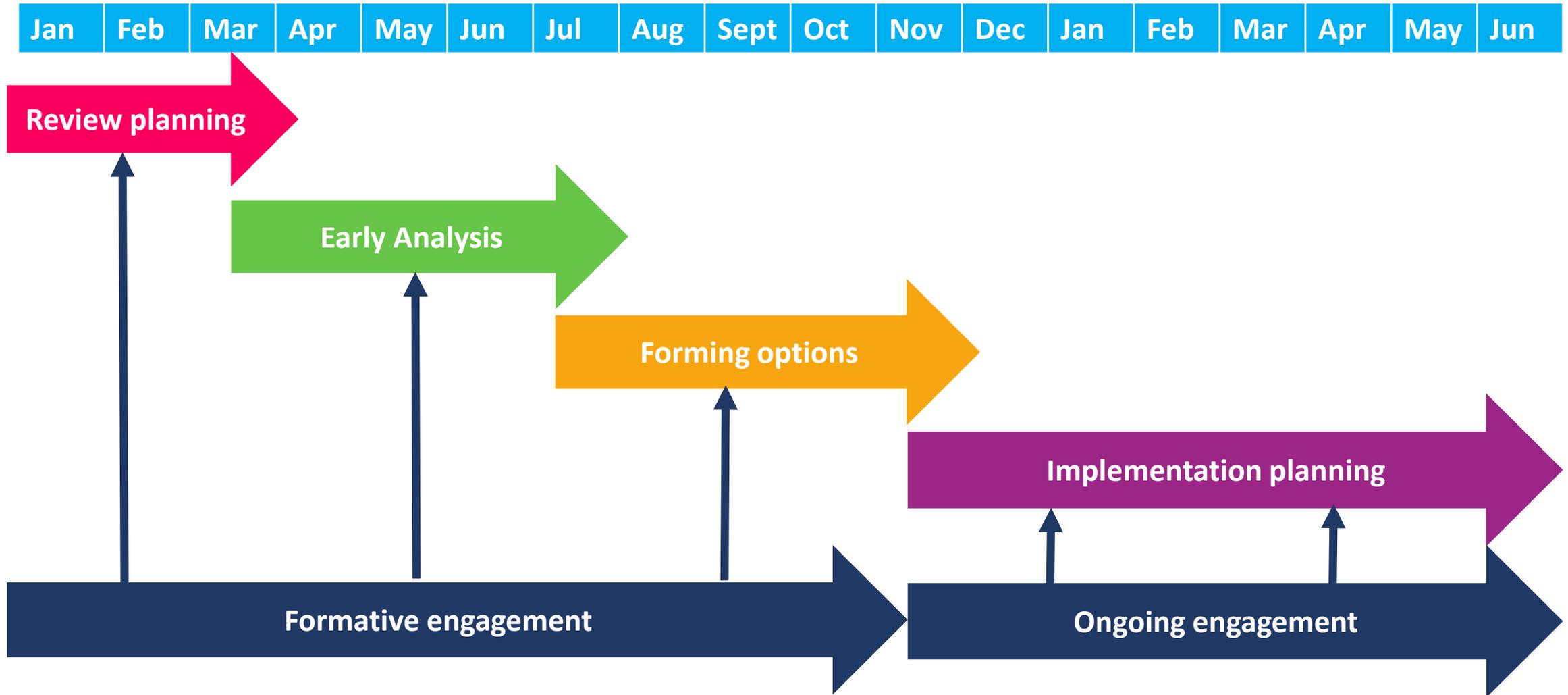
Percentage of babies that receive WCTO Core 1 by 50 days 2017/18



Percentage of infants that receive all core contacts in the first year of life 2017/18



Overview of Review



WCTO Review Questions

- What outcomes should a WCTO programme contribute to for tamariki and whānau?
- What services should be delivered within the WCTO programme to support tamariki and whānau across the lifecycle?
- How should the WCTO service offering be delivered to best support tamariki and whānau?
- What are the critical enablers to deliver a high quality and sustainable WCTO programme?

ON GOING ENGAGEMENT HAVE YOUR SAY



1. What services and support should a WCTO programme offer tamariki and whānau?

What we know or have heard about the current programme:

Universal Core contacts – timing and number

Universal Core contacts – content including screening tools

Universal Core contacts – need for the application of screening/surveillance consideration to design

Mismatch between current programme design and services wanted by parents and whanau

Mismatch between current programme design and evidence and/or government direction

Additional contacts/services – allocation, intensity, timing and content

Shift in focus of schedule and scope to deliver brief interventions (Content)

Parenting Education and Support elements not clearly defined

Lack of alignment between service offering across service providers and other agencies

Availability of referred services

2. What do you need to deliver a high quality Well Child Tamariki Ora Service? (Enabled)

What we know or have heard about the current programme:

Funding

Pressures, inequity, no agreed formula, mismatch to requirements

Contracting

Siloed, Outputs vs outcomes, short terms, mixed model across providers, lack integration

Workforce

Isolated, inequity in access to professional development, issues with qualifications, lack integration

Quality Improvement

Minimal investment in quality improvement, no agreed quality standards for providers/services, lack of consumer and/or workforce insights

Information and Monitoring

No national information system, lack of quality data available to support programme delivery and monitoring, lack of data sharing

Coordination and Management

Coordination, follow up, recall etc done within individual services and/or providers, not across programme as a whole, in ability to monitor coverage, programme lacks essential infrastructure

3. How should services and support be offered to tamariki and whānau?

What we know or have heard about the current programme:

Not proportionate enough

Too one-size fits all

Inequality and Inequity in access

Mismatch between current programme design and services wanted by parents and whanau – integrated/whanau centred

Mismatch between current programme design and evidence and/or government direction

Lack of specific cultural services such as kaupapa Maori and need to improve cultural responsiveness of mainstream services

More diversity in delivery modes and settings

Lack of alignment between service offering across service providers and other agencies

Service models, hours and settings need to match with parent and whanau need

Focus needs to be on relationship building, whanau centred, integration

Service handovers not managed well

Diversity in workforce needed (multidisciplinary and culturally)

4. What outcomes should a WCTO programme contribute to for tamariki and whānau?

What we know or have heard about the current programme:

Programme Scope (ages and stages and health vs social)

Programme tries to do all (screening, education and support)

Inequity in current outcomes

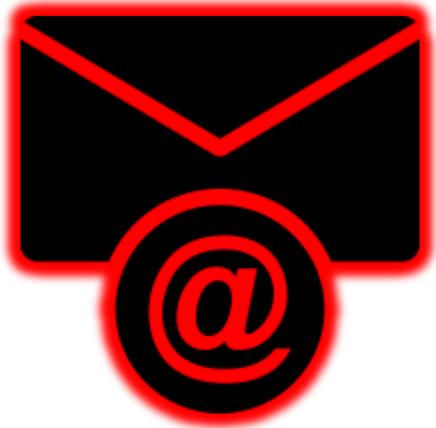
Clarity on programme outcomes needed

Mismatch between current programme design and outcomes wanted by parents and whanau

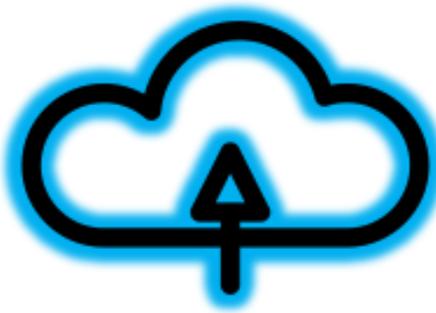
Mismatch between current programme design and evidence and/or government direction

Lack of alignment between outcomes across agencies

Updates and Contacts



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Well Child Tamariki Ora review will be featured in Kotahi te Tīma, the Ministry's monthly stakeholder update. [Subscribe to Kotahi te Tīma](#) on the Ministry of Health Website