

Communication from MedTech PMS (Patient Management System)

- MedTech will be updated with the new 1 October Schedule on 21 November.
- This means that Medtech PMSs will **not** automatically be able to issue reminders for MMR vaccinations at age 12 months until 21 November.
- There is no impact on funding. Vaccination administration claims for these vaccinations will be accepted and paid.
- Medtech will provide guidance on how to recall patients via the PMS Query Builder function.

The following information provides guidance on what action to take in the interim, Medtech has made a vaccination administration guide available with step-by-step guidance to assist in this process:

- Practices should recall their children at 12 months to receive their MMR dose 1 and PCV10 booster dose and record these by selecting the existing MMR-1 15M and PCV10-4 15M vaccination tasks within the Medtech PMS.
- When affected families may present for their children's MMR vaccination at age 12 months during October or November – these children should continue to be vaccinated, and the vaccines recorded as delivered at 15 months.
- Recall affected children as soon as possible, beginning with children aged 13 and 14 months.
- This only affects children turning 12 months of age during October and November 2020 enrolled in practices using Medtech. All other scheduled immunisations are being recorded correctly.
- Vaccination administration guides available on the Insight Customer Portal when logged into the Medtech's Insight Customer Portal:
- **For Medtech32 customers:** <https://insight.medtechglobal.com/downloads/Medtech-32-Training-Guides-and-Manuals/#chapter7>
- **For Evolution customers:** <https://insight.medtechglobal.com/downloads/evolution-training-guides-and-manuals/#chapter14>
- Please contact Medtech Support via email (support@medtechglobal.com) or by raising a Help Desk ticket in the Insight Customer Portal if you need further assistance.

Medtech PMSs will release the changes to the schedules and be able to issue automatic reminders for MMR vaccinations at age 12 months from 21 November 2020.

This only affects practices using Medtech, all other PMS providers have assured us they will update their systems for 1 October.