

Well Child Tamariki Ora Review

**Christchurch Symposium
Wednesday August 27 2020**



Outline

Background

Key findings from review

what we heard/summary of report

Covid-19

what we learned

Where to next

Priority enablers and phased redesign – including in-progress urgent activities

Background – the WCTO review

The Well Child Tamariki Ora (WCTO) programme was reviewed between July 2019 and March 2020

The Review was conducted through three lenses

- The voice of evidence
- The voice of experience
- The voice of intent

Key achievements

Achievement	Date completed
WCTO advisory group established and meetings held	July 2019 – August 2020
Eight models of care case studies completed	November 2019
Rapid evidence reviews completed	November 2019
Sector engagement hui completed and reports distributed	December 2019
Technical advisory groups convened for vision and hearing	June 2020
Interim tactical response to WCTO data access commenced	June 2020
Budget 20 cost pressures funding allocated	July 2020
Litmus whānau insights literature review completed	July 2020
Enhanced support pilots proposals received	July / August 2020
Pou Tikanga, Rachael Hetaraka, started in role	August 2020
Cabinet report back drafted	August 2020
Review report in final draft	August 2020
Priority action areas identified to be addressed via a multi-year 'redesign' programme of work	August 2020

What we found

Programme Design

- Programme intent broadly compares well to international programmes but not being achieved due to:
 - Institutional and systemic racism
 - Lack of infrastructure and enablers and inequity in distribution of funding

Programme Delivery

- Programme is failing to promote health equity with persistent inequalities in service access, coverage and options
 - Excellent examples of innovation and enhanced models however, not well supported

Programme Enablers

- Critical programme infrastructure is missing or inequitably distributed contributing to equity, quality and effectiveness issues

COVID-19 – an unplanned additional informant

- We needed a way to quickly share messages with our stakeholders including whānau
- We needed a reference point for making clinical decisions and providing guidance to leaders, managers, providers and practitioners
- We needed data to assure ourselves the programme was functioning to provide equitable access in an emergency situation

COVID-19 – what we learned

- Lack of coverage data to support agile programme monitoring
- Variability in workforce support, clinical leadership and infrastructure across the system
- Limited integration and communication across Maternity, WCTO and Primary Care resulting in some workforces feeling overloaded and at risk
- Families who are already disadvantaged were the first to be more disadvantaged during a time of emergency.
- Virtual care, through video or telephone calling, worked well for some families but could not replace in person assessments

What is needed?

- A Te Tiriti partnership approach is essential to an effective redesign of the programme.
- The Ministry is committed to strengthening this approach to ensure the health and wellbeing of tamariki Māori and their whānau is protected and enhanced.

Setting Foundations Priority Actions

Governance

- Programme governance
- Technical advice
- Clinical governance

Tamariki Ora Provider Development

- National Collective
- Workforce
- Funding Model

Data and Information

- Outcomes Framework
- Short-term modifications
- Long-term integrated solution

Who to contact about this work:
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Kia ora rawa atu
Many thanks